



COVID-19 Vaccine Return Procedure 2025-2026 Season

Medico-Mart is pleased to support our customers through a streamlined and compliant COVID-19 vaccine return process. Please review the important dates and requirements below to ensure your return qualifies for manufacturer credit.

RETURN DEADLINES

Manufacturer	Return Window	Credit Eligibility
Moderna	Through May 31, 2026	Credit at end of return window
Moderna	June 1 – Oct 31, 2026	Credit at end of return window
Pfizer	Through November 1, 2026	Credit at end of return window

RETURN PROCESS OVERVIEW

Step	Action Required
1.	Contact Inmar Rx Solutions to request Return Authorization (RA).
2.	Submit request via https://hrm.healthcare.inmar.com/landing , email rarequest@inmar.com , or call 800-967-5952.
3.	Provide required customer, product, and purchase details (see below).
4.	Include completed RA label and ship product freight prepaid using standard shipping methods.

REQUIRED RETURN INFORMATION

- Include your 6 digit Medico-Mart account number as part of your Inmar Debit Memo#
- Customer Number, DEA and/or HIN#
- Customer name and shipping address (as shown on invoice)
- Contact name and phone and/or email
- Source of purchase (Medico-Mart, Inc.)
- Product name, NDC number, lot number, and expiration date
- Product quantity to return (doses)
- Sale unit price (invoiced price)

MANUFACTURER CREDIT POLICY

Manufacturer	Credit Allowance
Moderna	Percentage defined in your PBG/GPO contract
Pfizer	100% of purchased Comirnaty doses

If you have any questions or would like assistance initiating a return, please contact us at 800-242-6248 or email accountmanagers@medicomart.com . We appreciate your continued partnership.